



Air France and KLM add destinations to network

In the latest global COVID-19 developments, governments are lifting the travel restrictions and borders are opening up, making it possible to travel again. Air France and KLM are carefully restoring their networks. During July, Air France is connecting from their hub in Paris to nearly 150 destinations and KLM flies from Amsterdam to over 120 destination worldwide.

Air France resumes flights from Paris-Orly

Air France resumed its flights from Paris-Orly, starting with Corsica, Aurillac, Brive, Castres and Tarbes-Lourdes as first destinations. All other Air France flights will continue to operate from Paris-CDG for the time being.

For the most actual and accurate information on network and current flights check your booking system or [Airfrance.com](https://www.airfrance.com) and [KLM.com](https://www.klm.com).

ADM policy extended until end 2020

The Air France and KLM Booking and ADM policy 2019 is extended until 31 December 2020. You can find the policy on AgentConnect.biz.

Health safety measures during travel journey

To ensure the health and safety of your customer at the airport and on board, Air France and KLM are in continuous contact with various local and governmental authorities and pro-actively adjust their products and services to the latest insights. Extra precautionary hygiene, safety and social distancing measures are taken, creating a safe travel environment during check-in, at the gate, while boarding and on board.

Face masks required during boarding and on board

One of the measures is wearing a face mask during boarding and on board. When traveling with Air France, passengers and staff are required to wear a three layered filter mask, also known as surgical mask or Category 1 mask, during the entire journey. A tip for your customers: when they are traveling for a longer period of time they have to bring several face masks.

Adjusted service on board

Customers flying with KLM will find a dinner bag on their seat upon boarding. On flights longer than nine hours, KLM serves a hot meal as well. Travelers in World Business Class will receive a dinner tray with a salad, dessert, cheese and crackers, plus a hot meal. Due to the circumstances, it is currently not possible to select meals, nor to order a special meal.

When traveling with KLM and passengers would like to make use of a pillow during the flight, a pillow can be requested via one of the crewmembers, because pillows are since the outbreak of COVID-19 removed from the seats.

On board air quality

All aircraft are equipped with the High Efficiency Particulate Air (HEPA) filters, identical to those used in medical operating rooms, to completely refresh the air every three minutes. By using the certified filters and constantly refreshing the air in the cabin, [Air France](#) and [KLM](#) are minimizing the risk of spread of pathogens while also offering passengers a pleasant and fresh atmosphere.

For the most up to date information, please check the [Air France](#) and [KLM](#) websites or watch the videos below



[Air France health & safety video](#)

> [Watch video](#)



[KLM health & safety video](#)

> [Watch KLM video](#)

Lounges open again – adjusted opening hours

Air France and KLM are happy to offer the possibility to travel again but COVID-19 measures are affecting the services on board and in the lounge, to minimize contact moments for health safety.

Paris-CDG

Eligible passengers can now wait for their flight in one of the two opened Air France lounges at Paris-CDG airport in Terminal 2F. The lounges are open between 05:30 AM – 6:00 PM.

Amsterdam Airport Schiphol

The KLM Crown Lounge in the Non Schengen area is open between 07:00 AM – 09:00 PM. The lounge is located between the E and F pier. To get there, customers might need to show their travel documents at the airport security check. The KLM Crown Lounge in the Schengen area is open during the mornings between 07:00 AM – 12:00 PM.

Partner updates from Delta and Virgin

Of course, our partners also took measures to ensure the health safety of customers and staff. They are reopening their network and welcoming passengers on board. Please click below to see the latest updates.



[Delta Air Lines COVID-19 news](#)

> [Read more](#)



[Virgin Atlantic COVID-19 news](#)

> [Read more](#)



[Air France-KLM present 2019 sustainability report](#)

For 15 years, the Air France KLM Group has been recognized by the Dow Jones Sustainability Index for taking the lead in sustainable aviation. In 2019, Air France-KLM set ambitious new targets to reduce its carbon footprint by 2030 and to contribute to the UN Sustainable Development Goals. Read more about the CO2 emission reduction, recycled waste and a more efficient fleet in the [2019 sustainability report](#) or check the video below.

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