

Dear Partner,

As we have already shared in previous communications during these months, in Iberia we keep working so that our customers can travel safely. We have launched exceptional measures to assure your health and well being when travelling with us, implementing EASA (European Union Aviation Safety Agency) and AESA (Spanish Aviation Safety Agency) recommendations.

In Spain, a new legislation came into force this week (Royal Decree-Law 26/2020, approved the last 7th of July), translating the Europan Union Aviation Safety Agency recommendations into law in Spain, among other measures, to protect the health and safety of all passengers and colleagues during these circumstances.

Therefore, it is important that all passengers are aware of this. Some key rules, among others:

- The Spanish Aviation Safety Agency has restricted entrance to airports to passengers with valid tickets as early as 6 hours before departure. Only passengers requiring special assistance, reduced mobility passengers (PMR), and Unaccompanied Minors (UM) can go together with a companion.
- A health declaration form before flight departure is mandatory and travel is not permitted in case of potential health risk.
- It is mandatory to go through the established health controls.
- The use of a medical face mask is mandatory at the airport. A medical face mask or any face
 mask offering greater protection covering mouth and nose will be mandatory at any time and
 social distancing should be respected.
- Please remember to bring enough face masks with you depending on the face mask manufacturer's recommendation and on the flight duration.

For further information about these and other safety measures implemented by the Spanish Royal Decree-Law 26/2020 please refer to the <u>Health and Safety Protocol adopted by the Europan</u>

Union Aviation Safety Agency (EASA) and the European Centre for Disease Prevention and Control.

As usual, for more information you can check www.iberiagencias.com. Additionally, we have created a special COVID-measures link where you can find a lot of information about all the health and safety measures that are being adopted to assure a safe and peaceful trip for our customers, the updated country restrictions and to request the voucher click here

Thank you for your continued support, Iberia

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